Student health service fee
As part of the university tuition and fees, students are assessed the student health service fee every semester they are enrolled. The student health service fee (on-campus care) is not refundable. For most appointments, students will pay a $6 “front door” fee. Special procedures and immunizations may incur additional charges. Charges may be paid by cash, check, credit card, Debit Dawg or your bursar account.

Student insurance fee
The Student Medical Insurance Plan provides health insurance coverage that complements the on-campus primary care services with benefits for off-campus services, such as hospitalization, surgery and specialty care. Most students are automatically enrolled in the Student Medical Insurance Plan as a condition of SIU Carbondale enrollment. Students with other health insurance coverage may be eligible for a refund.

Insurance refund
Insurance refunds need to be submitted electronically beginning 30 days prior to the start of each fall semester. The deadline to request a refund is the second Friday of the fall and spring semesters, and the first Friday of the summer semester. Opting out of the Student Medical Insurance Plan for fall semester includes opt-out status for spring semester.

Immunization compliance
The immunization compliance deadline for fall semester is Friday, Sept. 2, 2016.

Hours of operation:
Monday - Friday
8 a.m. to 4:30 p.m.

Address:
Student Health Services
374 E. Grand Ave.
Carbondale, IL 62901

Contact:
Phone: 618/453-3311
Website: shc.siu.edu

Online appointments:
Appointments can be made online 24/7 via the Saluki Health Web Portal; it’s fast, easy and convenient. The portal can be found at shc.siu.edu.